

Review for Lux Builders & Remodeling



Susi Kaplan

★★★★★

Relationship: Client

Project Date: August 2009

Project Price Range: more than \$100,000

Lux Builders provided full design and remodel services for us and we loved working with them. We bumped out several walls and redid the kitchen and a bathroom and added a additional bedroom to our home in Redondo Beach. For those that don't know, the city of Redondo Beach can be notoriously difficult with plan approvals and Lux was patient and thorough. The remodel was completed in a timely manner and on budget and they stood behind their work - even coming back to fix or correct small issues months later. I have recommended them to friends and would use them again.

 Like October 4, 2015



Review FAQ's

How do I get reviews?

Click "Request Reviews" on your profile to send a request through Houzz.

Who should I ask to review my business?

You can ask both past clients and colleagues for reviews.

When should I ask for reviews?

Ask for reviews at the conclusion of your project while the experience is fresh.

What if I get a bad review?

You can respond to reviews by commenting and providing an explanation. It can also be an opportunity for you to contact the client directly to resolve the issue.